

Agenda

08:00 – 09:00 Networking Breakfast

09:00 – 09:30 Understanding the FIAU Supervisory Plan: Implications for the Gaming Sector (30 minutes)

An overview of the FIAU's latest supervisory plan will be provided, outlining key focus areas, risk-based priorities, and expectations for gaming operators.

Manfred Galdes, Managing Partner – ARQ Group

Rudolf Muscat, Senior Manager - Supervision, FIAU

09:30 – 10:10 Analysing Financial and Bank Statements for SOW/SOF Verification (40 minutes)

Participants will be provided with the toolkit for reviewing financial statements and bank statements to identify inconsistencies, verify legitimacy and detect potential red flags. Attendees will gain insights into best practices for analysing supporting documents and ensuring compliance with regulatory expectations.

Jairo Mifsud, Manager – Audit - Capstone Assurance Ltd

Noel Bartolo, Head of Compliance & DPO - Transact Payments (Malta) Ltd

10:10 – 10:35 A Compliance Officer's Daily Struggle: from Enemy to Ally (25 minutes)

In an evolving regulatory landscape, effective compliance teams are emerging as strategic partners who enable innovation while protecting the Company's integrity. This session explores how compliance professionals can shift perceptions, transforming compliance from a reactive function into a proactive force.

Manfred Galdes, Managing Partner – ARQ Group

10:35 – 11:10 Networking Break

11:10 – 12:00 Developing an Action Plan - Case Study/Workshop (50 minutes)

As regulators continue to refine their supervisory and enforcement strategies, remote gaming operators are under increasing pressure to not only understand remediation directives but to implement them effectively. This session will explore practical approaches to translating FIAU findings and recommendations into sustainable compliance improvements.

Martina Mifsud, Head of Risk and Compliance (Advisory) – ARQ Group

Charlene Grech, Senior Manager – ARQ Group

12:00 – 12:30 Next-Gen Compliance: How Technology Is Transforming Gaming Programs – a Panel Discussion (30 minutes)

As gaming operations continue to evolve through digital transformation, companies face new challenges. This panel brings together experts in technology and gaming to explore how innovations such as automation, data analytics, and real-time monitoring are reshaping compliance frameworks. Panellists will discuss the role of technology and AI in detecting irregularities and suspicion, managing responsible gaming obligations, and ensuring adherence to an increasingly complex regulatory landscape.

Moderator: Martina Mifsud – ARQ Group

Panellists Industry Experts:

Dr Fabian Micallef, Senior Data Scientist - ComeOn Group,

Prof. Alexiei Dingli, Professor of Applied Artificial Intelligence

Ms Gabriella Potts, Business Development Director - Lexis Nexis

12:30 – 12:45 The Onboarding Tightrope: Balancing Player Experience with Compliance (15 minutes)

Players expect instant access and regulators demand robust verification. How can gaming companies satisfy both? This session dives into the best practices for efficient and expedited onboarding, showing how technology, data, and smart design can create a secure yet more seamless player experience.

Ms Gabriella Potts, Business Development Director - Lexis Nexis

12:45 – 13:00 Closing Remarks